



# Getting in Touch With Your IRS Territory Manager

For a list of Volunteer Income Tax Assistance (VITA) sites in your area, contact your IRS Territory Manager, listed below. The Territory Managers, or their staff, can help you set up new VITA sites and train VITA volunteers. Some offices cover more than one state. The Territory Manager for your state may be headquartered elsewhere, but he or she does supervise the program in your area. The Territory Manager’s office can connect you to IRS staff, EIC outreach materials, VITA trainings or VITA site supervisors in your state, and help plan future efforts. IRS is currently making changes to these offices. Please let us know if you are unable to make contact. Note: These numbers should not be given to individual taxpayers to call for personal tax help. These offices can’t do that — they organize the VITA program. Call 1-800-829-1040 for tax help.

State	Territory Manager	Phone Number/Email
Alabama	Elaine Beck	205-912-5491/Elaine.Beck@irs.gov
Alaska	Sue Stockman	206-220-5528/Sue.M.Stockman@irs.gov
Arizona	Tracey Banks	602-207-8494/Tracey.C.Banks@irs.gov
Arkansas	Karen O’Neil	405-297-4026/Karen.L.ONeil@irs.gov
California		
Fresno	Claudia Wreyford	916-974-5589/Claudia.Wreyford@irs.gov
Los Angeles	Connie Stewart	213-999-1043/Connie.Stewart@irs.gov
Oakland	Stella Lee	408-817-6554/Stella.Lee@irs.gov
Sacramento	Randy Thatcher	559-443-7592/Randy.S.Thatcher@irs.gov
San Marcos	Barbara Kuhns	760-736-7340/Barbara.M.Kuhns @irs.gov
Santa Maria	Connie Stewart	213-999-1043/Connie.Stewart@irs.gov
Colorado	Terence Donohoue	303-606-4564/Terence.Donohoue@irs.gov
Connecticut	Jodonna Powell	860-756-4660/Jodonna.G.Powell@irs.gov
Delaware	Elizabeth Hollingsworth	973-468-3266/Elizabeth.Hollingsworth@irs.gov
District of Columbia	Melvin Hardy	202-927-9288/Mel.Hardy@irs.gov
Florida		
Jacksonville/Tampa	Barbara Travis	813-315-2395/Barbara.Travis@irs.gov
Miami/Maitland	Ron Albert	954-423-7770/Ronald.W.Albert@irs.gov
Panama City	Elaine Beck	205-912-5491/Elaine.Beck@irs.gov
Plantation/West Palm Beach	Ron Albert	954-423-7770/Ronald.W.Albert@irs.gov
St. Petersburg/Tallahassee	Barbara Travis	813-315-2395/Barbara.Travis@irs.gov
Georgia	Mikki Betker	404-338-8893/Mikki.M.Betker@irs.gov
Hawaii	Becky Facer	503-326-6010/Rebecca.A.Facer@irs.gov
Idaho	Becky Facer	503-326-6010/Rebecca.A.Facer@irs.gov
Illinois	Cheryl Magana	312-566-2201/Cheryl.M.Magana@irs.gov
Indiana	Ken Williams	317-685-7782/Kenneth.L.Williams@irs.gov

State	Territory Manager	Phone Number/Email
Iowa	Mary Solomon	402-233-7311/Mary.L.Solomon@irs.gov
Kansas	Kathryn Lett-Deathe	816-966-2303/Kathryn.Lett-Deathe@irs.gov
Kentucky	Michelle Bell	513-263-4271/Michelle.Bell@irs.gov
Louisiana	Karen O'Neil	405-297-4026/Karen.L.ONeil@irs.gov
Maine	Bill Smits	617-316-2145/William.C.Smits@irs.gov
Maryland	Melvin Hardy	202-927-9288/Mel.Hardy@irs.gov
Massachusetts	Bill Smits	617-316-2145/William.C.Smits@irs.gov
Michigan	Ramondo Gee	313-628-3700/Ramondo.Gee@irs.gov
Minnesota	Steve Soria	651-726-1580/Steve.Soria2@irs.gov
Mississippi	Karen O'Neil	405-297-4026/Karen.L.ONeil@irs.gov
Missouri	Kathryn Lett-Deathe	816-966-2303/Kathryn.Lett-Deathe@irs.gov
Montana	Terence Donohoue	303-606-4564/Terence.Donohoue@irs.gov
Nebraska	Mary Solomon	402-233-7311/Mary.L.Solomon@irs.gov
Nevada	Debra Patterson	702-868-5040/Debra.L.Patterson@irs.gov
New Hampshire	Bill Smits	617-316-2145/William.C.Smits@irs.gov
New Jersey	Elizabeth Hollingsworth	973-468-3266/Elizabeth.Hollingsworth@irs.gov
New Mexico	Tracey Banks	602-207-8494/Tracey.C.Banks@irs.gov
New York		
Albany/Buffalo	Joseph Hayek	716-686-4943/Joseph.P.Hayek@irs.gov
New York City	James Duffy	212-436-1031/James.Duffy@irs.gov
North Carolina	Roger Burton	336-378-2132/Roger.Burton@irs.gov
North Dakota	Steve Soria	651-726-1580/Steve.Soria2@irs.gov
Ohio		
Cincinnati	Michelle Bell	513-263-4271/Michelle.Bell@irs.gov
Columbus/Cleveland	Sandra Trigg	614-280-8659/Sandra.Trigg@irs.gov
Oklahoma	Karen O'Neil	405-297-4026/Karen.L.ONeil@irs.gov
Oregon	Becky Facer	503-326-6010/Rebecca.A.Facer@irs.gov
Pennsylvania	Jim Daugherty	412-395-4534/James.K.Daugherty@irs.gov
Rhode Island	Jodonna Powell	860-756-4660/Jodonna.G.Powell@irs.gov
South Carolina	Steven Owens	803-253-3342/Steven.Owens@irs.gov
South Dakota	Steve Soria	651-726-1580/Steve.Soria2@irs.gov
Tennessee	William Pykosh	615-250-5912/William.P.Pykosh@irs.gov
Texas		
Dallas	Paul Ramos	214-413-6029/Paul.S.Ramos@irs.gov
El Paso	Ricardo Soto	915-834-6512/Ricardo.Soto2@irs.gov
Houston	Paulette Windon	281-721-7071/Paulette.Windon@irs.gov
Utah	Debra Patterson	702-868-5040/Debra.L.Patterson@irs.gov
Vermont	Jodonna Powell	860-756-4660/Jodonna.G.Powell@irs.gov
Virginia	Chris Neighbor	804-916-8730/Chris.C.Neighbor@irs.gov
Washington	Sue Stockman	206-220-5528/Sue.M.Stockman@irs.gov
West Virginia	Chris Neighbor	804-916-8730/Chris.C.Neighbor@irs.gov
Wisconsin	Mary Solomon	402-233-7311/Mary.L.Solomon@irs.gov
Wyoming	Terence Donohoue	303-606-4564/Terence.Donohoue@irs.gov
Puerto Rico	Mikki Betker	404-338-8893/Mikki.M.Betker@irs.gov